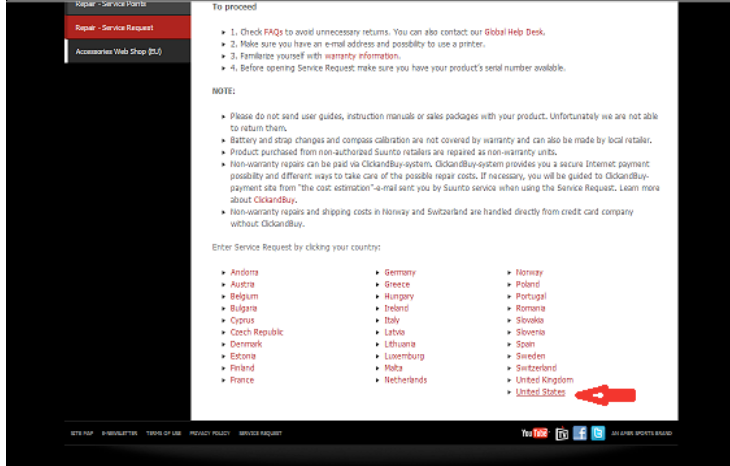


SUUNTO ONLINE WARRANTY PROCEDURE

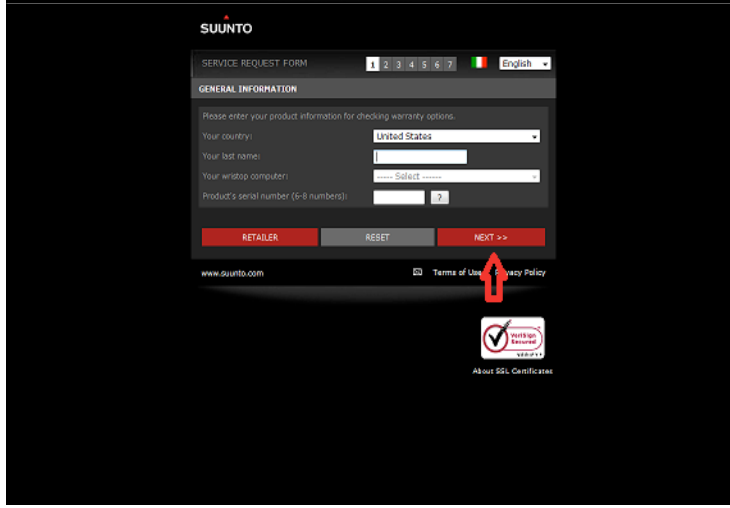
Follow these easy steps and you will have a working wrist-top back before you know it.



Log onto your favorite internet browser and go to www.suunto.com. Click on the **Service Request** link near the bottom of the page.



Scroll to the bottom of the next page, and select your country (**United States**).



A pop-up window will appear with the seven page service request form. Carefully fill out all necessary fields. At the end you will be given shipping instructions, the option to print shipping labels, and an RMA number (please keep for your records). **NOTE:** It is important to use the watch owner's last name, NOT the name of the shop employee or shop. The name entered here will be forever linked to that wrist-top, and if the shop employee's name is used rather than the customer's, and the owner of the watch tries to set up a repair in the future, the system will think the watch has been resold, voiding warranty.

Cost estimates will be sent to the email address that is provided once the wrist-top has been inspected by our service center. This can either be the shop's email address and they can communicate this with the customer, or it can be the customer's email address.